

Sickness Balanced Scorecard - October 2014 Report SBC (May 14 - Oct 14)

Number of staff overall
Staff sick for at least 1 day
Staff that met the 6 day sickness trigger
Staff refered to OH
Staff had stage 1 meeting when 6 day trigger met
Staff with further absence after stage 1 meeting
If further sickness, stage 2 meeting taken place
Staff with further sickness after stage 2 meeting
Staff that have had a Director Review
Managers attended or booked onto absence course

CE			R		
68			327	2	
	48.5%	111	33.9%	75	
	4.4%	21	6.4%	32	
	66.7%	15	71.4%	16	
	33.3%	17	81.0%	14	
	0.0%	5	29.4%	3	
	-	1	20.0%	2	
	-	0	0.0%	1	
	-	0	-	1	
	100.0%	66	100.0%	53	

	HR 225		VB 35		tal 155
75	33.3%	236	44.1%	457	39.69
32	14.2%	82	15.3%	139	12.09
16	50.0%	52	63.4%	86	61.99
14	43.8%	48	58.5%	81	58.39
3	21.4%	12	25.0%	21	25.99
2	66.7%	10	83.3%	13	61.99
1	50.0%	5	50.0%	6	46.29
1	100.0%	1	20.0%	2	33.39
53	100.0%	101	95.3%	233	97.99

How can I improve this?

- Use the tracker sheets that are sent to AD's / Head of Service on a monthly basis, which lists which managers have managed sickness in line with the policy.

- Ensure managers are returning the completed

- Ensure managers are returning the completed tracker sheets within the deadline.



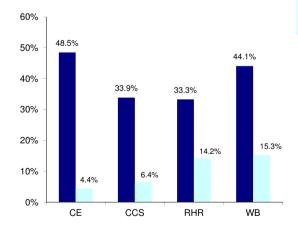
33

3

2

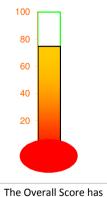
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13



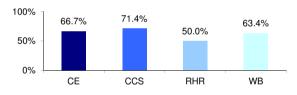
Overall Sickness Management Score

74.9



components weighted at: 50% Applying Policy 25% Course Attendance 25% OH Attendance.

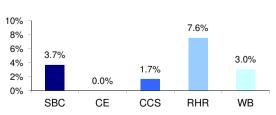




How can I improve this?

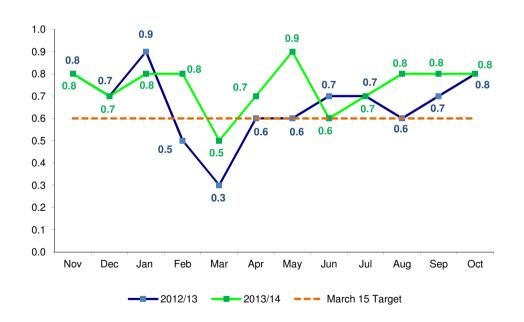
- Speak to all managers who have staff at 5 Days sick to encourage occupational health referrals at an early stage

% of staff who failed to attend booked OH appointment



Sickness Balanced Scorecard - October 2014 Report SBC (May 14 - Oct 14)

Number of sick days per FTE (Monthly)



Act	uals
Year to Date Number of Days (November 13 - October 14)	8.9
Average Per Month (Days)	0.74

Council Targets								
Year to Date Target for Mar	6.8							
2015 (Days per year)	0.0							
Year to Date Target for Mar	0.6							
2015 (Average Per Month)	0.6							

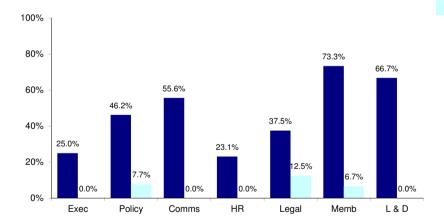
Sickness Balanced Scorecard - October 2014 Report Chief Executive (May 14 - Oct 14)

	Execu	tive Office	F	Policy		Communications		HR Services		Legal Services		Corp Memb Serv		Learning & Dev		otal
Number of staff overall		4		13		9		13		8		15		6		68
Staff sick for at least 1 day	1	25.0%	6	46.2%	5	55.6%	3	23.1%	3	37.5%	11	73.3%	4	66.7%	33	48.5%
Staff that met the 6 day sickness trigger	0	0.0%	1	7.7%	0	0.0%	0	0.0%	1	12.5%	1	6.7%	0	0.0%	3	4.4%
Staff refered to OH	0	-	1	100.0%	0	-	0	-	1	100.0%	0	0.0%	0	-	2	66.7%
Staff had stage 1 meeting when 6 day trigger met	0	-	1	100.0%	0	-	0	-	0	0.0%	0	0.0%	0	-	1	33.3%
Staff with further absence after stage 1 meeting	0	-	0	0.0%	0	-	0	-	0	-	0	-	0	-	0	0.0%
If further sickness, stage 2 meeting taken place	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Staff with further sickness after stage 2 meeting	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Staff that have had a Director Review	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Managers attended or booked onto absence course	_	-	1	100.0%	2	100.0%	3	100.0%	2	100.0%	4	100.0%	1	100.0%	13	100.0%

How can I improve this?

- Use the tracker sheets that are sent to AD's / Head of Service on a monthly basis, which lists which managers have managed sickness in line with the policy.
- Ensure managers are returning the completed tracker sheets within the



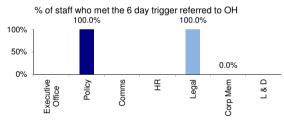


Overall Sickness Management Score

62.5



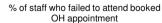
The Overall Score has components weighted at: 50% Applying Policy 25% Course Attendance 25% OH Attendance.

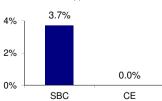


How can I improve this?

deadline.

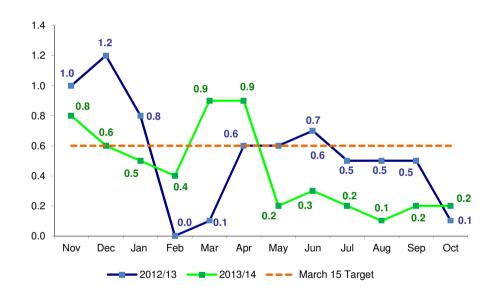
- Speak to all managers who have staff at 5 Days sick to encourage occupational health referrals at an early stage





Sickness Balanced Scorecard - October 2014 Report Chief Executive (May 14 - Oct 14)

Number of sick days per fte (monthly)



Act	uals
Year to Date Number of Days (November 13 - October 14)	5.3
Average Per Month (Days)	0.44

Council Targets								
Year to Date Target for Mar	6.8							
2015 (Days per year)								
Year to Date Target for Mar	0.6							
2015 (Average Per Month)	0.0							

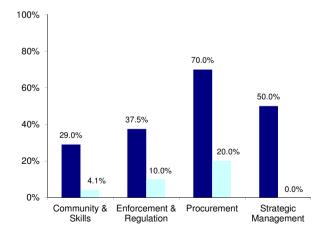
Sickness Balanced Scorecard - October 2014 Report **Customer & Community Services (May 14 - Oct 14)**

	Commun	Community & Skills		ent & Regulation	Procurement		Strategic Management	
Number of staff overall	2:	221		80		20		6
Staff sick for at least 1 day	64	29.0%	30	37.5%	14	70.0%	3	50.0%
Staff that met the 6 day sickness trigger	9	4.1%	8	10.0%	4	20.0%	0	0.0%
Staff refered to OH	6	66.7%	6	75.0%	3	75.0%	0	-
Staff had stage 1 meeting when 6 day trigger met	5	55.6%	8	100.0%	4	100.0%	0	-
Staff with further absence after stage 1 meeting	2	40.0%	2	25.0%	1	25.0%	0	-
If further sickness, stage 2 meeting taken place	1	50.0%	0	0.0%	0	0.0%	0	-
Staff with further sickness after stage 2 meeting	0	0.0%	0	-	0	-	0	-
Staff that have had a Director Review	0	-	0	-	0	-	0	-
Managers attended or booked onto absence course	35	100.0%	31	100.0%	-	-	-	-

How can I improve this?

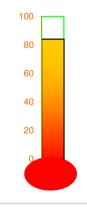
- Use the tracker sheets that are sent to AD's / Head of Service on a monthly basis, which lists which managers have managed sickness in line with the policy.
- Ensure managers are returning the completed tracker sheets within the deadline.

■ % of staff that were absent % of staff that hit the 6 day trigger

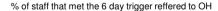


Overall Sickness Management Score

84.2



The Overall Score has components weighted at: 50% Applying Policy 25% Course Attendance 25% OH Attendance.



Total

327

33.9%

71.4%

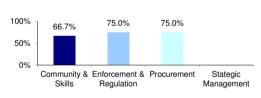
81.0%

29.4%

20.0%

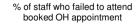
0.0%

100.0%



How can I improve this?

- Speak to all managers who have staff at 5 Days sick to encourage occupational health referrals at an early stage



111

21

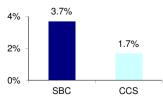
15

17

5

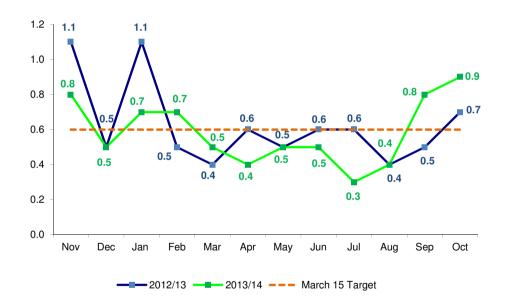
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Sickness Balanced Scorecard - October 2014 Report Customer & Community Services (May 14 - Oct 14)

Number of sick days per fte (monthly)



A	ctuals
Year to Date Number of Days (November 13 - October 14)	7.0
Average Per Month (Days)	0.58

Council Targets							
<u> </u>							
Year to Date Target for Mar	6.8						
2015 (Days per year)	0.8						
Year to Date Target for Mar	0.6						
2015 (Average Per Month)	0.6						

Sickness Balanced Scorecard - October 2014 Report Resources Housing & Regeneration (May 14 - Oct 14)

	Finanace and Audit		Housing & Environment		Asset Inf & Regeneration		Strategic Management		Total	
Number of staff overall		34	117		69		5			225
Staff sick for at least 1 day	1	2.9%	56	47.9%	17	24.6%	1	20.0%	75	33.3%
Staff that met the 6 day sickness trigger	1	2.9%	24	20.5%	7	10.1%	0	0.0%	32	14.2%
Staff refered to OH	1	100.0%	11	45.8%	4	57.1%	0	-	16	50.0%
Staff had stage 1 meeting when 6 day trigger met	1	100.0%	6	25.0%	7	100.0%	0	-	14	43.8%
Staff with further absence after stage 1 meeting	0	0.0%	1	16.7%	2	28.6%	0	-	3	21.4%
If further sickness, stage 2 meeting taken place	0	-	1	100.0%	1	50.0%	0	-	2	66.7%
Staff with further sickness after stage 2 meeting	0	-	0	0.0%	1	100.0%	0	-	1	50.0%
Staff that have had a Director Review	0	-	0	-	1	100.0%	0	-	1	100.0%
Managers attended or booked onto absence course	14	100.0%	23	100.0%	16	100.0%	-	-	53	100.0%

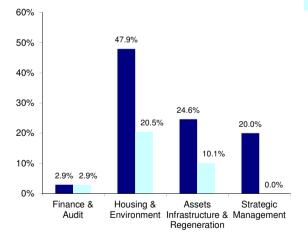
How can I improve this?

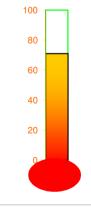
- Use the tracker sheets that are sent to AD's / Head of Service on a monthly basis, , which lists which managers have managed sickness in line with the policy.
- Ensure managers are returning the completed tracker sheets within the deadline.

■% of staff that were absent ■% of staff that hit the 6 day trigger

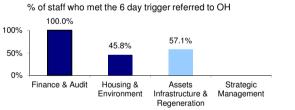


71.1





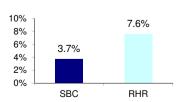
The Overall Score has components weighted at: 50% Applying Policy 25% Course Attendance 25% OH Attendance.



How can I improve this?

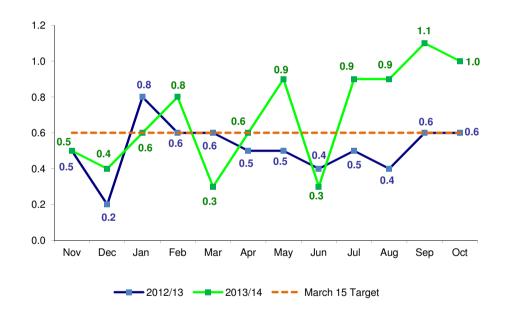
- Speak to all managers who have staff at 5 Days sick to encourage occupational health referrals at an early stage

% of staff who failed to attend booked OH appointment



Sickness Balanced Scorecard - October 2014 Report Resources Housing & Regeneration (May 14 - Oct 14)

Number of sick days per fte (monthly)



Actuals				
Year to Date Number of Days (November 13 - October 14)	8.3			
Average Per Month (Days)	0.69			

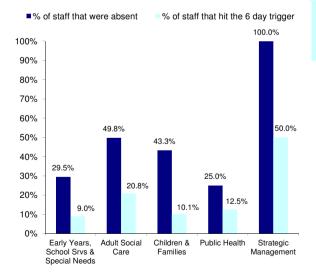
Council Targets			
Year to Date Target for Mar	6.8		
2015 (Days per year)	0.8		
Year to Date Target for Mar	0.6		
2015 (Average Per Month)	0.6		

Sickness Balanced Scorecard - October 2014 Report Wellbeing (May 14 - Oct 14)

	Early Years & School Srvs		Adult Social Care		Children & Families		Public Health		Strategic Management		Total				
Number of staff overall		78		78		269		178		8		2		535	
Staff sick for at least 1 day	23	29.5%	134	49.8%	77	43.3%	2	25.0%	2	100.0%	236	44.1%			
Staff that met the 6 day sickness trigger	7	9.0%	56	20.8%	18	10.1%	1	12.5%	1	50.0%	82	15.3%			
Staff refered to OH	4	57.1%	36	64.3%	12	66.7%	0	0.0%	1	100.0%	52	63.4%			
Staff had stage 1 meeting when 6 day trigger met	3	42.9%	36	64.3%	9	50.0%	0	0.0%	1	100.0%	48	58.5%			
Staff with further absence after stage 1 meeting	2	66.7%	8	22.2%	2	22.2%	0	-	1	100.0%	12	25.0%			
If further sickness, stage 2 meeting taken place	2	100.0%	8	100.0%	0	0.0%	0	-	0	0.0%	10	83.3%			
Staff with further sickness after stage 2 meeting	0	0.0%	5	62.5%	0	-	0	-	0	-	5	50.0%			
Staff that have had a Director Review	0	-	1	20.0%	0	-	0	-	0	-	1	20.0%			
Managers attended or booked onto absence course	10	100.0%	45	93.8%	43	95.6%	3	100.0%	-	-	101	95.3%			

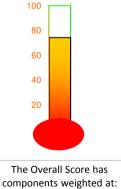
How can I improve this?

- Use the tracker sheets that are sent to AD's / Head of Service on a monthly basis, , which lists which managers have managed sickness in line with the policy.
- Ensure managers are returning the completed tracker sheets within the deadline.

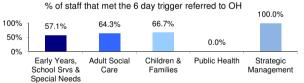


Overall Sickness Management Score

74.4



The Overall Score has components weighted at: 50% Applying Policy 25% Course Attendance 25% OH Attendance.



How can I improve this?
- Speak to all managers who

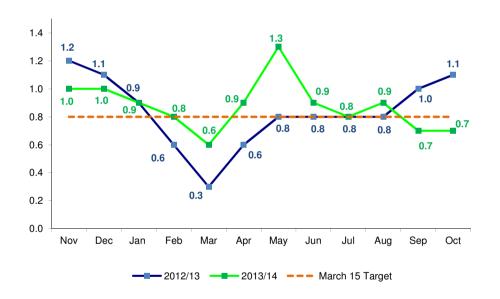
have staff at 5 Days sick to encourage occupational health referrals at an early stage

% of staff who failed to attend booked OH appointment



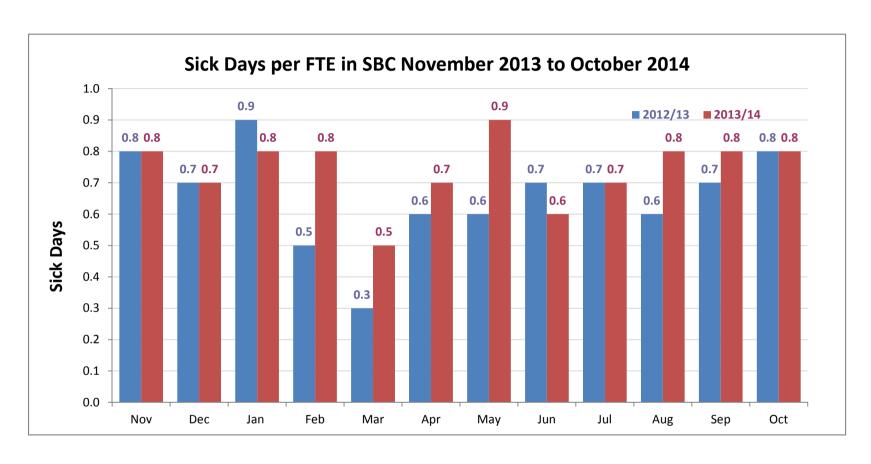
Sickness Balanced Scorecard - October 2014 Report Wellbeing (May 14 - Oct 14)

Number of sick days per FTE (Monthly)



Actuals			
Year to Date Number of Days (November 13 - October 14)	10.5		
Average Per Month (Days)	0.88		

Council Targets				
Year to Date Target for Mar	9.4			
2015 (Days per year)	9.4			
Year to Date Target for Mar	0.8			
2015 (Average Per Month)	0.8			



In May 2014 the sick days per FTE figure increased to 0.9. Looking at the individual directorate figures, Wellbing had a figure of 1.3 days, an increase of 0.5 days compared to the same period as last year. This impacted on the overall SBC result.

February 2014 also had a shap increase compared to last year. In this case all of the directorates FTE figure increased impacting the overall Slough result.